Firmware Upgrade

TC-3000C Firmware can be upgraded easily using USB memory. You can download the upgrade data file from Tescom website.

Upgrade from the USB Memory

1. Download Firmware files from Tescom website.

2. Unzip the firmware files.

3. When you unzip 📄 upgrade3000c.tgz file is created.

4. Save the "upgrade3000c.tgz" files to the USB Memory

5. Plug in the USB Memory at front panel USB port.

6. Press **Menu** → select "Configuration" from the pop-up menu on the screen → **M5** (Network")

7. Move "more 3/3" using the **F8** key and press **F3** ("Upgrade S/W")

8. Select "USB Memory" from the pop-up menu and select "ok" button.

9. When Upgrade is completed successfully, select "ok" button

10. When the TC TC-3000C is turned off, turn off and on the rear panel power switch.

11. Turn on the front panel SW switch.

NOTE

If download is failed, please check following cases.

[Case 1]: The connection cable between Host and Host Controller on rear panel must be a USB cable.

[Case 2]: USB recognition time is different depends on USB Memory, so upgrade should be started after recognition is finished. Usually, you can check it using the LED lamp of USB memory.

[Case 3]: Even if you cannot upgrade using above cases, perform following steps for Emergency Upgrade.

1. Turn off the TC3000C.
2. Locate the "DOWNLOAD/NORMAL switch" at rear panel and set it to DOWNLOAD.
3. Turn on the TC-3000C and repeat the upgrade procedure above.
4. When the upgrade is completed, turn off TC-3000C and return the download switch to NORMAL position.
5. Turn on TC-3000C